

Privacy Statement FlexHero website

FlexHero B.V. is convinced that the privacy of the users of the website **www.flexhero.com** is of essential importance. Personal data is therefore handled and secured with the greatest possible care, fully in accordance with the requirements of the General Data Protection Regulation (GDPR).

Processing of personal data

When you use the app, your personal data is recorded for the execution of the agreement with your employer/client, to answer your question or to contact you.

What personal data of yours is processed?

Below is an overview of the personal data that may be processed, depending on the purpose and settings of the website:

- Name and address details
- Telephone number
- Email address
- Position(s)
- Date of birth
- Gender
- Copy of proof of identity
- Copy of residence permit or work permit (if applicable)
- Bank account number (IBAN)
- Profile photo
- Driving licence
- Car
- Your availability
- Services
- Time registration
- Payslips

Other personal data provided by you or on your behalf, such as a CV, references, etc.



Why is your personal data processed?

Your personal data is processed for the following possible purposes:

- To be able to make you offers and/or provide you with information about possible services/events and other activities.
- To be able to assess your suitability and availability in connection with mediation for an assignment.
- To enter into and maintain an employee or personnel/mediation relationship with you.
- To be able to record an assignment with the client in an agreement with the client and to maintain and fulfil the agreement with the client.
- For management purposes, including management information, the provision of internal control and operational safety and the performance of audits and audits. To be able to comply with laws and regulations.

FlexHero B.V. only records personal data if it is necessary to fulfil the agreement with you, to comply with its statutory obligations, insofar as permission has been granted for this purpose, or if otherwise permitted by or according to the law. In principle, no special personal data will be processed unless this is expressly necessary and legally permitted. 'Special personal data' means data about race, religion or belief, political affiliation, health, sexual life, trade union membership, criminal personal data and/or personal data about unlawful or annoying behaviour.

Retention period

Your personal data will be retained for as long as is necessary for the realisation of the aforementioned purposes. Your personal data will be destroyed after the (statutory) retention period.

Security measures

We do everything we can to optimally protect your personal data against unauthorised use. We do this by means of physical, administrative and technological measures. For example: only authorised parties have access to the data, we use security software and extensive procedures to prevent unauthorised persons from accessing your data, and you have a personal login. If and insofar as data is provided to third parties, we have agreed with them that they will optimally secure the personal data, and a processing agreement has been concluded, unless this third party is itself responsible for processing.



Your rights

You have the following rights under the applicable laws and regulations - and in accordance with the conditions included therein:

- Inspection of your personal data.
- Rectification of incorrect personal data.
- Completion of incomplete information.
- To have your personal data deleted in certain cases.
- To have the processing of your personal data 'restricted' in certain cases.
- To object to the processing of your personal data in certain cases.
- To obtain and transfer your personal data in certain cases.
- To obtain and transfer your personal data in certain cases.
- To lodge a complaint with a supervisory authority.

In certain cases, we may have the right to refuse your request. In that case, we will explain the refusal to you.

If you wish to inspect the personal data we process about you and/or you want to change this data, you can contact FlexHero B.V. . To verify that the request was made by you, we ask that you include a copy of your identity document. To protect your privacy, please black out or redact your passport photo and citizen service number (BSN) on the copy. We will respond to your request as quickly as possible, but no later than one month.

Questions, comments or complaints

If you have any questions, comments or complaints about how we protect your personal data, you can contact us in writing at backoffice@flexhero.com or FlexHero B.V., Stratumsedijk 29, 5611 NB Eindhoven.

Changes

We may, from time to time and for various reasons, make changes or additions to this privacy statement. The most current Privacy Statement can always be found on our website. This version was updated in February 2025.

Contact

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